

FAQ - e- Aadhaar Print Service

Que 1-What is PAC Code?

Ans- PAC Code stands for Payment Authentication Code and User can download e- Aadhaar only after successful generation of PAC Code.

Que 2- How to generate PAC Code?

Ans - To generate PAC User has to visit website <https://registration.csc.gov.in/eaadhaarprint/> and click on Login button, after login User has to click on “**Aadhaar PAC Code**” tab under “**Aadhaar Services**” from where User will be redirected at:
<https://registration.csc.gov.in/eaadhaarprint/>

Que 3 - How many digits are there in a PAC Code?

Ans- PAC Code has 16 digits which will be generated after every successful payment completed.

Que 4 – Maximum Number of PAC Code User can generate in a day?

Ans – User can generate only 50 PAC Code in a day.

Que 5- From where User can download e- Aadhaar?

Ans – User can download e- Aadhaar from website <https://eassisted.uidai.gov.in> after Successful purchasing of PAC Code.

Que 6 - What is user ID and Password to download e – Aadhaar?

Ans- **User Name:**User Name is the User Aadhaar No.
Password: admin@

Que 7 - Will User be able to download anyone e- Aadhaar?

Ans – No, User will be only able to download e- Aadhaar of those residents whose Aadhaar Number is linked with their Mobile number as without OTP user can't download any e- Aadhaar.

Que 8 - How much amount will User collect from resident to download e- Aadhaar?

Ans- The service charge to be collected from the resident per e-Aadhaar print would be @ Rs 30 inclusive of all taxes.

Que 9 - What is penalty for violation of UIDAI guidelines?

Ans- Any violation of UIDAI guidelines would lead to a penalty of Rs 50000 per instance.

Que10 -What is guidelines to print e- Aadhaar?

Ans- The print out should be in colour on an A4 sheet.

Que 11- What is commission for User to download e- Aadhaar?

Ans - User will get Rs. 22.39 at per downloaded e- Aadhaar.

Que 12- How much amount is deducted from Wallet to generate Single PAC Code?

Ans - Rs. 7.61 is deducted from Wallet to generate single PAC Code.

Que 13- What if any user did not receive User ID and Password to download e- Aadhaar?

Ans - User can mail or contact their state team for the same. Contact details of state team given below:

State	Name	Contact No	Email ID
Andhra Pradesh	Ravi Yepuri	9581013300	ravi.yepuri@csc.gov.in
All North East States	Mithun Biswas	9862480245	mithun.biswas@csc.gov.in
Bihar	Nirmal Kumar	7781023786	nirmal.kumar@csc.gov.in
Chhattisgarh	Pushpen Verma	9406130164	pushpen.verma@csc.gov.in
Gujarat	Hariom Kumar	9687640415	hariom.kumar@nic.in
Punjab	Surinder Pal	9988455629	surinder.pal@csc.gov.in
Haryana	Sarvan Kumar	9999620730	sarvan.kumar@csc.gov.in
Haryana	Narinder Singh	9996525200	narinder.singh@csc.gov.in
Haryana	Naveen Kumar	9050899595	naveen.kumar@csc.gov.in
Haryana	Sandeep Kumar	9050011602	Sandeep.kr@csc.gov.in
Himachal Pradesh	Anurag Kumar	9386665925	anuragkumar.singh@csc.gov.in
Jharkhand	Prashant Kumar	7292834732	prashant.kumar@csc.gov.in
Jammu & Kashmir	Shaheen Shah	8825042810	shaheen.shah@csc.gov.in
Madhya Pradesh	Rishi Sharma	9425678395	rishi.sharma@csc.gov.in
Maharashtra	Abhijeet Pawar	9921228586	
Odisha	Jitender Rout	9179845717	jitendra.rout@csc.gov.in
Rajasthan	Mrityunjay Kumar	9887023232	Mrityunjay.kumar@csc.gov.in
Karnataka	P. Thiyagarajan	9944092098	p.thiyagarajan@csc.gov.in
Telangana	Ravula Anil	7330808885	Ravula.anil@nic.in
Tamil Nadu	G. Suganeshwaran	8012205322	Suganeshwaran@csc.gov.in
Kerala	Jino Chako	9884295251	Jino.chako@csc.gov.in
Uttrakhand	Bhupinder Kumar		Bhupinder.kumar@csc.gov.in
Uttar Pradesh	Anurag Singh	7054513111	Anurag.singh@csc.gov.in
West Bengal	Jayanta Paramnick	7585914131	Jayanta.p@nic.in